

# Minimum Rental Requirements

*Have a Valid Driver's License*

*Have Full Coverage Insurance*

*\*Ask Your Provider About a Declarations Page*

*Have a Major Credit Card*



# Terms and Conditions

- **ADDITIONAL DRIVERS:** Additional drivers must qualify with a valid driver's license in their own name. There is a \$12.95/ day charge for each additional driver.
- **COVERAGES:** Supplemental Liability coverage is offered at \$12.95/day to \$14.95/day. Loss Damage Waiver ranges from \$21.95/day to \$25.95/day depending on rental type.
- **DRIVING RESTRICTIONS:** Unlimited mile rates are for Washington, Idaho, Oregon, as far east as Highway 89 into Montana and Wyoming and into Canada as far as Vancouver, Kamloops, Banff, Calgary and Lethbridge. If a customer leaves the listed geographical area, they will be charged \$.32 per mile for the entire rental. Customers driving into Canada, at any time, are required to purchase Supplemental Liability (unless they are able to provide proof of Canadian Liability Insurance upon reservation pickup) for the entire rental and must bring proof of their own insurance that will be acceptable to Canadian authorities. Vehicles not allowed into Mexico.
- **DEBIT CARD POLICY:** Home City Market Locations, VI and MC Debit Card Customers: Must have valid local Driver's License that matches the name on the debit card. Must have current utility bill (i.e.: Avista, Comcast, Waste Management) with renter's name and current address on it. It must be current with no past due balance. Must have current pay stub, with renters name on the stub showing income. Must have proof of full coverage insurance upon rental. A deposit of \$250 above the rental price (in addition to the 20% deposit held on the rental price itself) and will be refunded upon return of the vehicle. This refund may take 5 business days to be returned. Rentals on debit cards can ONLY be for up to a full-size vehicle. No premium, SUV's or Minivans without management approval in advance of the rental. We DO NOT accept prepaid debit cards. Spokane International Airport Location: does not accept debit cards from local renters. Local renters must have a major credit card. Debit card renters must have a return flight itinerary to rent from the Spokane International Airport.
- **CREDIT CARD POLICY:** We accept Visa, Master Card, American Express and Discover Card. A major credit card in the renter's own name must be presented at the time of pick-up. At the time of rental, an authorization hold of 20% over the estimated charges will be secured on the credit card provided, to cover the estimated rental charges and any additional charges that may be incurred. These funds will not be available for your use. If authorization for the estimated amount cannot be obtained the rental will be denied.
- **FREQUENT FLYER SURCHARGE:** When the renter chooses to receive Frequent Flyer miles, we will collect a Frequent Flyer surcharge, not to exceed \$1.50 per day, at the time of rental to offset a portion of the annual cost of participation in the Frequent Flyer program.
- **HOLD POLICY:** Reservations will be honored for two hours after the original scheduled pick up time, unless the location has closed for the day.
- **NON-SMOKING FLEET:** We do not allow smoking or pets in vehicles. There will also be a \$250 detail fee that will be assessed at the return of the rental if policy is violated (certified service animals will be allowed; however, renter may be subject to cleaning fee if damage and/or pet hair is found)
- **PICK UP INSTRUCTIONS:** Hotel pick up at area hotels. Call location directly to schedule.
- **REFUELING POLICY:** Return vehicle with a full tank of gas to avoid refueling charges of \$5.99/gallon.
- **RENTER QUALIFICATIONS:** A valid driver's license in the customers own name must be presented at the time of pick up. Renter is required to show proof of full coverage insurance on the renter's own vehicle/vehicles at the time of rental. Minimum age is 21 on most vehicles; please see special Vehicle Requirements. Renters under 25 are subject to an additional underage fee.
- **RESERVATION AND RENTAL ADJUSTMENTS:** Any changes to the reservation or rental may result in a change of rate or additional fees.
- **VEHICLE REQUIREMENTS – PREMIUM, LUXURY AND SUV'S:** Customers must be 25 years of age or older to rent or drive vans and trucks and these vehicles must be canceled at least 72 hours prior to the scheduled arrival time to avoid a \$100 fee.
- **FALL BACK RATES:** May be in effect if the renter returns earlier than the vehicle was reserved for. The rental rate will be prorated.
- **CONTRACT VIOLATIONS:** Contract violations void the contracts of the original agreement which may result in being responsible for damage to a vehicle when coverage was purchased. If the renter is unable to maintain the charges due (i.e.: keeping up with additional authorizations and deposits) and/or is unable to be contacted during rental, the vehicle can and will be reported stolen and will be considered a breach of contract.